COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MILES GRANT PUCKETT COMPLAINANT))
vs.) CASE NO. 92-127
LICKING VALLEY RURAL ELECTRIC COOPERATIVE CORPORATION)
DEFENDANT))

O R D E R

This matter arises out of a complaint filed with the Commission by Miles Grant Puckett ("Mr. Puckett") against Licking Valley Rural Electric Cooperative Corporation ("Licking Valley").

The subject matter of this complaint concerns an estimated bill Licking Valley charged Mr. Puckett for his December 1991 bill electric service. Mr. Puckett alleges in his complaint that the way the utility calculated the bill results in his paying for 30 days of service that he did not receive. In addition, Mr. Puckett avers that the meter reader affected the meter in some manner. Mr. Puckett requests as relief for Licking Valley to explain the disputed bill or, in the alternative, allow him one month of free service.

Licking Valley asserts that Mr. Puckett did not provide it with the December reading for electric service and, therefore, Licking Valley estimated the December 1991 bill. Additionally,

Licking Valley stated that had it been provided with this reading on a timely basis, Mr. Puckett would have received the proper bill for December 1991. Licking Valley further asserts that when it received the January 1992 reading Mr. Puckett was billed for the remaining usage over the amount Licking Valley had estimated.

The Commission, having been otherwise sufficiently advised, HEREBY ORDERS that:

- 1. Any person desiring a public hearing in this matter shall file, within 20 days of the date of this Order, a written request for a hearing. If no request for a hearing is made, this case shall stand submitted to the Commission for a decision.
- 2. Any party shall have 20 days from the date of this Order to file any additional information which it deems helpful in deciding the issues raised by this complaint.

Done at Frankfort, Kentucky, this 6th day of May, 1992.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director, Acting